



**VICE-PRESIDENT'S OFFICE  
DEPARTMENT OF INFORMATION COMMUNICATIONS TECHNOLOGY (DICT)**

**The Procurement/Development of Information Technology (IT) System for Landscape and Waste Management Agency (LWMA), Government of Seychelles.**

The LWMA with the assistance of the DICT, intends to tender out the development of a new LWMA Information Technology (IT) System and is inviting tenders from Software Suppliers for the provision of the System and this comprise of the following:

- 1. Design, development or supply of the LWMA IT System online software product/license.**
- 2. Provision of the server hardware (& related hardware) requirements (server sizing) for running the LWMA IT System solution in a fully protected manner (i.e. if hardware of application level fails at one site, service is maintained by the other).**
- 3. Onsite customization, installation and implementation of the online software.**
- 4. Onsite training of LWMA staff in the use of the LWMA IT System aligned to the operational business processes of the different user groups.**
- 5. Interfacing of the LWMA IT System to existing information systems or equipment (National Population Database (NPD), SeyID, Seychelles Revenue Commission (SRC), Seychelles Licensing Authority (SLA), Registration Division and Digital Signature.**
- 6. Training of in-house onsite IT and DICT personnel to provide 1<sup>st</sup> and 2<sup>nd</sup> level support for the LWMA IT System**
- 7. Provision of a 1-year Enterprise Level Support contract for LWMA IT System AFTER commissioning of the system.**

**Delivery Period:** Within **six (6)** months from award of the Contract

**Eligibility Conditions:**

The Bidder should be

- a locally or internationally registered entity (provide certified copy of business/company registration documents)
- should be registered for tax purposes if a local entity (provide copy of TIN and/or *Tax Clearance Certificate*)
- The Bidder must provide evidence of experience in undertaking similar assignment (i.e. provision of custom-made or off-the-shelf software)

The tender documents can be obtained from the DICT via e-mail: [rbarra@gov.sc](mailto:rbarra@gov.sc) as from **Tuesday 12<sup>th</sup> November 2024 to Monday 18<sup>th</sup> November 2024 at 0900 hrs to 1400 hrs**

TENDER SHOULD BE SUBMITTED IN ENGLISH TO THE **NATIONAL TENDER BOARD (NTB) SECRETARIAT** BY ACCESSING THE PORTAL <https://www.ntb.sc/2-stage-tender/consultancy-2-stage/dict-lwma-the-procurement-development-of-information-technology-it-system-for-landscape-and-waste-management-agency-lwma-government-of-seychelles-2>

WHICH CAN BE FOUND ON THE NTB'S WEBSITE NOT LATER THAN **1100 HRS SEYCHELLES TIME (ST)** ON THURSDAY 9<sup>TH</sup> JANUARY, 2025 **BIDDERS ARE REQUESTED TO CLEARLY STATE THE PROJECT TITLE "PROCUREMENT/DEVELOPMENT OF INFORMATION TECHNOLOGY (IT) SYSTEM FOR LANDSCAPE AND WASTE MANAGEMENT AGENCY (LWMA)" IN THE EMAIL SUBJECT.** TENDERS WILL BE OPENED IMMEDIATELY AFTER **1100.HRS** (ST). LATE BIDS WILL BE REJECTED. BIDDERS ARE WELCOME TO ATTEND.

IN ACCESSING THE WEBPAGE FROM THE LINK ABOVE, CONSULTANT SHALL SUBMIT BOTH THEIR TECHNICAL PROPOSAL AND FINANCIAL PROPOSAL IN WEBPAGE AS INDICATED ON THE PAGE. CONSULTANTS ARE INSTRUCTED TO LOCK THEIR FINANCIAL PROPOSAL WITH A PASSWORD. ONLY CONSULTANTS WHO HAVE PASSED THE TECHNICAL PROPOSALS WILL BE ASKED TO PROVIDE THEIR PASSWORDS FOR THE OPENING OF THE FINANCIAL PROPOSALS.

All enquiries should be addressed to the Principal Secretary (DICT), (Mr. Benjamin Choppy Tel: (+248) 4 286 600. Attention: Mr. Randy Barra, e-mail: [rbarra@gov.sc](mailto:rbarra@gov.sc);

**THE DICT RESERVES THE RIGHT NOT TO ACCEPT THE LOWEST OR ANY BID**